

What should you do in case of a work-related accident?

1. The worker suffers a workplace accident*



2. Call 900 173 174 or go to your nearest center or a partner center.

You can consult our network of centers here: www.mutuabalear.es/centros or by using the QR Code. Call +34 971 122 424 if you are abroad.



3. Request for Health Care

The company provides the employee with a Health Care Certificate so that he/she can receive medical care (available at: www.mutuabalear.es/es/documentacion).



4. Monitoring the outcome of care, sick leave/ST:

If you receive care at a private or affiliated center, visit Infomutua for information on the outcome of your care.



5. Accident investigation:

In compliance with the Occupational Risk Prevention Law and the obligation to conduct an accident investigation, Mutua Balear provides a team that will advise and assist you.



*Workplace accident: any bodily injury suffered by a worker as a result of their work or while traveling to or from work. A common illness is not considered a work-related accident, even if symptoms appear during the workday (the flu, the common cold, etc.).

